

Join the UNI-QM Network

You can easily benefit from the outputs of this project just by linking with us in the UNI-QM network. Our aim is to create a space where professionals of continuing education, continuing professional development and lifelong learning activities in higher education find a place to exchange ideas and enhance their background about quality management. You can easily join this community by different means:

- By project website: Visit www.uniqm.net and find all the different ways to connect with the UNI-QM network.
- By email: Send an email to info@uniqmproject.com and we will directly send you additional information to your email.
- By LinkedIn(1): We have created a group on one of the largest and most important business social networks to support the UNI-QM activities. You will find there a collaborative environment to share your knowledge and to contact with other relevant professionals in the field of quality management. Just go to www.linkedin.com and search for UNI-QM.



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Consortium



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European University Quality Management
Tools for Lifelong Learning

UNI-QM

www.uniqm.net

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Overview

Attention to quality improves standards and increases efficiency. While widely understood with respect to undergraduate programmes, this is less the case with Continuing Professional Development (CPD), Continuing Education (CE) and Lifelong Learning (LLL) activities in higher education institutions, where there is a wide diversity of both offerings and providers. How can quality be developed and how can institutions implement a continuous improvement approach in an effective way? Can a single generic model meet such a wide range of needs? These important questions are addressed within UNI-QM.

The project creates a new common model that fits the needs of European Lifelong Learning Institutions (ELLI). The model aims to become a unique comprehensive framework where different tools for quality management, both existing and new, can be found. The conceptual framework underlying most of this work is based on the EFQM excellence model (1).



Benefits

Quick-Scan tool for self-evaluation:

Easily scan your institution and identify your organisation's key strengths and key opportunities for improvement.



Matrix for self-evaluation:

Go one step deeper by using the matrix for self-evaluation. This matrix covers the different set of EFQM criteria customised to lifelong learning and continuing education activities. You can easily assess your institution and identify your strengths and weaknesses using this model.



Facts driven matrix:

Manage your institution with facts, clearly identifying which things are really happening in your institution that let you demonstrate in which level you are.



Processes and indicators for lifelong learning management:

Easily find processes and indicators, developed by other institutions, that can help to introduce you into the business or by comparison to enhance your existing processes and



Lifelong learning case studies:

Learn from leading institutions in Europe by following structured and easy to follow case studies.



Web based tools:

Find all the necessary tools on the internet as an electronic version. You will be able to enter your data, benchmark it with other institutions, get instant feedback and obtain concrete recommendations for improvement.



UNI-QM Framework for Quality Management:

Find a comprehensive tool that embeds all the different UNI-QM tools into one single framework. This will become your self-improvement cycle for your daily management activities.



Consortium

The project partners have extensive experience in addressing quality issues within the university sector, especially in regard to continuing engineering education, part of CPD. They have also been associated with previous EU and EU/FIPSE Funded programmes (ALPHA II, DAETE) to develop a self evaluation matrix for use by Centres:

- Valencia University of Technology, Spain (Project co-ordinator)
- University of Porto, Portugal
- Helsinki University of Technology, Finland
- Imperial College London, UK
- Aarhus University, Denmark
- Danube University Krems, Austria
- KU Leuven, Belgium
- Delft University of Technology, Netherlands



(1) EFQM is a registered trademark from the European Foundation for Quality Management.